## Watcombe Childrens Centre Nursery

### **Policies**



Safeguarding Children, Young People & Vulnerable Adults Policy

# O6 Safeguarding children, young people and vulnerable adults policy

Alongside associated procedures in 06.1-06.10 Safeguarding children, young people and vulnerable adults, this policy was adopted by *Watcombe Childrens Centre Nursery on the* 06/05/2025

Designated officers are: Clare Chamberlain & Rebecca Hele

Designated director for safeguarding is: Nik Salter

#### **Statement**

Watcombe Childrens Centre Nursery will work with children, parents and the community to ensure the rights and safety of children, young people and vulnerable adults. Our Safeguarding Policy is based on the three key commitments of the Early Years Alliance Safeguarding Children Policy.

#### **Procedures**

We carry out the following procedures to ensure we meet the three key commitments of the Alliance Safeguarding Children Policy, which incorporates responding to child protection concerns.

#### Key commitment 1

We are committed to building a 'culture of safety' in which children, young people and vulnerable adults are protected from abuse and harm in all areas of our service delivery.

Our Designated Safeguarding Leads (DSL) are Clare Chamberlain & Rebecca Hele If a designated person is not on site, their phone numbers are available on all of the Safeguarding Signs throughout the nursery.

#### Our Designated Director for safeguarding is: Nik Salter

The Designated Safeguarding Leads and the Designated Director ensure they have relevant links with statutory and voluntary organisation's with regard to safeguarding.

The DSL's understand 'Local Safeguarding Children Board' (LSCB) safeguarding procedures, attends relevant LSCB training at least every three years and refreshes their knowledge of safeguarding at least annually.

We ensure all staff are trained to understand our safeguarding policies and procedures and that parents are made aware of them too.

All staff understand that safeguarding is their responsibility.

All staff have an up-to-date knowledge of safeguarding issues, are alert to potential indicators and signs of abuse and neglect and understand their professional duty to ensure safeguarding and child protection concerns are reported to the Multi-Agency Safeguarding Hub (MASH) or the NSPCC. They receive updates on safeguarding at least annually.

All staff are confident to ask questions in relation to any safeguarding concerns and know not to just take things at face value but can be respectfully sceptical.

All staff understand the principles of early help (as defined in Working Together to Safeguard Children, 2018) and are able to identify those children and families who may be in need of early help and enable them to access it.

All staff understand the thresholds of significant harm and understand how to access services for families, including for those families who are below the threshold for significant harm, according to arrangements published by the LSCB or safeguarding partners in areas where the safeguarding partners have replaced the LSCB.

All staff understand their responsibilities under the General Data Protection Regulation and the Data Protection Act 2018, and understand relevant safeguarding legislation, statutory requirements and local safeguarding partner requirements and ensure that any information they may share about parents and their children with other agencies is shared appropriately and lawfully.

We will support families to receive appropriate early help by sharing information with other agencies in accordance with statutory requirements and legislation.

We will share information lawfully with safeguarding partners and other agencies where there are safeguarding concerns.

We will be transparent about how we lawfully process data.

All staff understand how to escalate their concerns in the event that they feel either the local authority and/or their own organisation has not acted adequately to safeguard and know how to follow local safeguarding procedures to resolve professional disputes between staff and organisations.

All staff understand what the organisation expects of them in terms of their required behaviour and conduct, and follow our policies and procedures on positive behaviour, online safety (including use of cameras and mobile phones), whistleblowing and dignity at work.

Children have a key person to build a relationship with, and are supported to articulate any worries, concerns or complaints that they may have in an age-appropriate way.

All staff understand our policy on promoting positive behaviour and follow it in relation to children showing aggression towards other children.

Adequate and appropriate staffing resources are provided to meet the needs of children.

Applicants for posts within the setting are clearly informed that the positions are exempt from the Rehabilitation of Offenders Act 1974.

Enhanced criminal records and barred lists checks and other suitability checks are carried out for staff and volunteers prior to their post being confirmed, to ensure that no disqualified person or unsuitable person works at the setting or has access to the children.

Where applications are rejected based on information disclosed, applicants have the right to know and to challenge incorrect information.

#### Volunteers must:

- be aged 17 or over.
- be considered competent and responsible.
- receive a robust induction and regular supervisory meetings.

- be familiar with all the settings policies and procedures.
- be fully checked for suitability if they are to have unsupervised access to the children at any time.

Information is recorded about staff qualifications, and the identity checks and vetting processes that have been completed including:

- the criminal records disclosure reference number.
- certificate of good conduct or equivalent where a UK DBS check is not appropriate.
- the date the disclosure was obtained; and
- details of who obtained it.

All staff and volunteers are informed that they are expected to disclose any convictions, cautions, court orders or reprimands and warnings which may affect their suitability to work with children (whether received before or during their employment with us).

From 31 August 2018, staff and volunteers in childcare settings that are not based on domestic premises are not required to notify their line manager if anyone in their household (including family members, lodgers, partners etc.) has any relevant convictions, cautions, court orders, reprimands or warnings or has been barred from, or had registration refused or cancelled in relation to any childcare provision or have had orders made in relation to care of their children.

Staff receive regular supervision, which includes discussion of any safeguarding issues, and their performance and learning needs are reviewed regularly.

In addition to induction and supervision, staff are provided with clear expectations in relation to their behaviour [outlined in the employee handbook].

We notify the Disclosure and Barring Service of any person who is dismissed from our employment or resigns in circumstances that would otherwise have led to dismissal for reasons of a child protection concern.

Procedures are in place to record the details of visitors to the setting.

Security steps are taken to ensure that we have control over who comes into the setting so that no unauthorised person has unsupervised access to the children.

Steps are taken to ensure children are not photographed or filmed on video for any other purpose than to record their development or their participation in events organised by us.

Parents sign a consent form and have access to records holding visual images of their child. Staff do not use personal cameras or filming equipment to record images.

Personal mobile phones are not used where children are present.

The designated person in the setting has responsibility for ensuring that there is an adequate online safety policy in place.

We keep a written record of all complaints and concerns including details of how they were responded to.

We ensure that robust risk assessments are completed, that they are seen and signed by all relevant staff and that they are regularly reviewed and updated, in line with our health and safety policy.

The DSL will inform the director DSL at the first opportunity of every significant safeguarding concern; however, this should not delay any referrals being made to children's social care, or where appropriate, the LADO, Ofsted or RIDDOR.

#### Key commitment 2

We are committed to responding promptly and appropriately to all incidents, allegations or concerns of abuse that may occur and to work with statutory agencies in accordance with the procedures that are set down in 'What to do if you're worried a child is being abused' (HMG, 2015) and the Care Act 2014.

- Responding to suspicions of abuse
- We acknowledge that abuse of children can take different forms physical, emotional, and sexual, as well as neglect.
- We ensure that all staff have an understanding of the additional vulnerabilities that
  arise from special educational needs and/or disabilities, plus inequalities of race,
  gender, language, religion, sexual orientation or culture, and that these receive full
  consideration in relation to child, young person or vulnerable adult protection.
- When children are suffering from physical, sexual, or emotional abuse, or experiencing neglect, this may be demonstrated through:
  - o significant changes in their behaviour.
  - o deterioration in their general well-being.
  - their comments which may give cause for concern, or the things they say (direct or indirect disclosure).

- o changes in their appearance, their behaviour, or their play.
- o unexplained bruising, marks or signs of possible abuse or neglect; and
- any reason to suspect neglect or abuse outside the setting.
- We understand how to identify children who may be in need of early help, and how to access services for them.
- We understand that we should refer a child who meets the section 17 of the Children
   Act 1989, child in need definition to local authority children's social work services
- We understand that we should refer any child who may be at risk of significant harm to local authority children's social work services.
- We are aware of the 'hidden harm' agenda concerning parents with drug and alcohol problems and consider other factors affecting parental capacity and risk, such as social exclusion, domestic violence, radicalisation, mental or physical illness and parent's learning disability.
- We are aware that children's vulnerability is potentially increased when they are
  privately fostered and when we know that a child is being cared for under a private
  fostering arrangement, we inform our local authority children's social care team.
- We are prepared to take action if we have concerns about the welfare of a child who fails to arrive at a session when expected. The DSL will take immediate action to contact the child's parent to seek an explanation for the child's absence and be assured that the child is safe and well. If no contact is made with the child's parents and the designated person has reason to believe that the child is at risk of significant harm, the relevant professionals are contacted immediately and LSCB procedures are followed.
- We are aware of other factors that affect children's vulnerability that may affect, or
  may have affected, children and young people using our provision, such as abuse of
  children who have special educational needs and/or disabilities; fabricated or induced
  illness; child abuse linked to beliefs in spirit possession; sexual exploitation of
  children, including through internet abuse; Female Genital Mutilation (FGM) and
  radicalisation or extremism.
- In relation to radicalisation and extremism, we follow the Prevent Duty guidance for England and Wales published by the Home Office and LSCB procedures on responding to radicalisation.
- The designated person completes online Channel training, online Prevent training, and attends local 'Workshop to Raise Awareness of Prevent' (WRAP) training where available to ensure they are familiar with the local protocol and procedures for responding to concerns about radicalisation.
- We are aware of the mandatory duty to report cases of Female Genital Mutilation to the police. We are also aware that early years practitioners should follow local

- authority published safeguarding procedures to respond to FGM and other safeguarding issues, which involves contacting police if a crime of FGM has been or may be about to be committed.
- We also make ourselves aware that some children and young people are affected by gang activity, by complex, multiple or organised abuse, through forced marriage or honour based violence or may be victims of child trafficking. While this may be less likely to affect young children in our care, we may become aware of any of these factors affecting older children and young people who we may come into contact with.
- If we become concerned that a child may be a victim of modern slavery or human trafficking we will refer to the National Referral Mechanism, as soon as possible and refer and/or seek advice to the local authority children's social work service and/or police.
- We will be alert to the threats children may face from outside their families, such as that posed by organised crime groups such as county lines and child sexual exploitation, online use and from within peer groups and the wider community.
- We believe that a child in our care or that is known to us may be affected by any of these factors we follow the procedures below for reporting child protection and child in need concerns and follow the local procedures as published by the local safeguarding partners.
- Where such indicators are apparent, the child's key person makes a dated record of
  the details of the concern and discusses what to do with the member of staff who is
  acting as the designated person. The information is stored on the child's personal
  file.
- In the event that a staff member or volunteer is unhappy with the decision made of the designated person in relation to whether to make a safeguarding referral they must follow escalation procedures.
- We refer concerns about children's welfare to the local authority children's social care team (MASH) and co-operate fully in any subsequent investigation. NB In some cases this may mean the police or another agency identified by the local safeguarding partners.
- We respond to any disclosures sensitively and appropriately and take care not to
  influence the outcome either through the way we speak to children or by asking
  questions of children (although we may check out/clarify the details of what we think
  they have told us with them).
- We take account of the need to protect young people aged 16-19 as defined by the Children Act 1989. This may include students or school children on work placement, young employees, or young parents. Where abuse or neglect is suspected we follow

the procedure for reporting any other child protection concerns. The views of the young person will always be taken into account in an age-appropriate way, but the setting may override the young person's refusal to consent to share information if it feels that it is necessary to prevent a crime from being committed or intervene where one may have been, or to prevent harm to a child or adult. Sharing confidential information without consent is done only where not sharing it could be worse than the outcome of having shared it.

- All staff are also aware that adults can also be vulnerable.
- All staff know that they can contact the NSPCC whistleblowing helpline if they feel
  that the organisation and the local authority have not taken appropriate action to
  safeguard a child, and this has not been addressed satisfactorily through
  organisational escalation and professional challenge procedures.
- We have a whistleblowing policy in place.
- Staff/volunteers know they can contact the following organisations Work for advice relating to whistleblowing dilemmas
  - o PROTECT (formally Public Concern at Work) on 020 3117 2520
  - o NSPCC Whistleblowing helpline: 0808 800 5000

#### Recording suspicions of abuse and disclosures

Where a child makes comments to a member of staff that give cause for concern (disclosure), or a member of staff observes signs or signals that give cause for concern, such as significant changes in behaviour; deterioration in general well-being; unexplained bruising, marks or signs of possible abuse or neglect; that member of staff:

- listens to the child, offers reassurance, and gives assurance that she or he will take action.
- does not question the child, although it is OK to ask questions for the purposes of clarification.
- makes a written record that forms an objective record of the observation or disclosure
  that includes: the date and time of the observation or the disclosure; the exact words
  spoken by the child as far as possible; the name of the person to whom the concern
  was reported, with the date and time; and the names of any other person present at
  the time.

These records are signed and dated and kept in the child's personal file, which is kept securely and confidentially.

The member of staff acting as the designated person is informed of the issue at the earliest opportunity, and always within one working day.

Where the local safeguarding partners safeguarding procedures stipulates the process for recording and sharing concerns, we include those procedures alongside this procedure and follow the steps set down by the local safeguarding partners.

Making a referral to the local authority children's social care team

The Multi-agency Safeguarding Hub (MASH) can be contacted for advice and for making a referral.

In hours: 01803 208100

Out of Hours: 0300 4564876

Full details of referral procedures are also displayed around the nursery

#### **Escalation process**

If we feel that a referral made has not been dealt with properly or that concerns are not being addressed or responded to, we will follow the LSCB escalation process.

We will ensure that staff are aware of how to escalate concerns.

We will follow local procedures published by safeguarding partners to resolve professional disputes.

#### Informing parents

- Parents are normally the first point of contact. Concerns are normally discussed with
  parents to gain their view of events, unless it is felt that this may put the child or other
  person at risk, or may interfere with the course of a police investigation, or may
  unduly delay the referral, or unless it is otherwise unreasonable to seek consent.
  Advice will be sought from social care, or in some circumstances police, where
  necessary.
- If appropriate, parents are informed when we make a record of concern in their child's file and that we also make a note of any discussion we have with them regarding a concern.
- If a suspicion of abuse warrants referral to social care, parents are informed at the same time that the referral will be made, except where the procedures of the local safeguarding partners does not allow this, for example, where it is believed that the child may be placed at risk.
- This will usually be the case where the parent is the likely abuser or where sexual abuse may have occurred.

 If there is a possibility that advising a parent beforehand may place a child at greater risk (or interfere with a police response) the DSL should consider seeking advice from children's social care, about whether or not to advise parents beforehand, and should record and follow the advice given.

#### Liaison with other agencies and multi-agency working

- We work within the local safeguarding partners guidelines.
- The current version of 'What to do if you're worried a child is being abused' is available for parents and staff and all staff are familiar with what they need to do if they have concerns.
- We have procedures for contacting the local authority regarding child protection issues and concerns about children's welfare, including maintaining a list of names, addresses and telephone numbers of social workers, to ensure that it is easy, in any emergency, for the setting and children's social care to work well together.
- We notify Ofsted of any incident or accident and any changes in our arrangements
  which may affect the well-being of children or where an allegation of abuse is made
  against a member of staff (whether the allegations relate to harm or abuse committed
  on our premises or elsewhere). Notifications to Ofsted are made as soon as is
  reasonably practicable, but at the latest within 14 days of the allegations being made.
- Contact details for the local National Society for the Prevention of Cruelty to Children (NSPCC) are also kept.

#### Allegations against staff and persons in position of trust

Please refer to Allegations against staff and persons in position of trust policy.

#### Key commitment 3

We are committed to promoting awareness of child abuse issues throughout our training and learning programmes for adults. We are also committed to empowering children through our early childhood curriculum, promoting their right to be strong, resilient and listened to.

#### **Training**

 Training opportunities are sought for all adults involved in the setting to ensure that they are able to recognise the signs and signals of possible physical abuse, emotional abuse, sexual abuse (including child sexual exploitation) and neglect and that they are aware of the local authority guidelines for making referrals. Training opportunities should also cover extra familial threats such as online risks, radicalisation and grooming, and how to identify and respond to families who may be in need of early help, and organisational safeguarding procedures.

- DSL's receive appropriate training, as recommended by the local safeguarding partners, every three years and refresh their knowledge and skills at least annually.
- We ensure that all staff know the procedures for reporting and recording any concerns they may have about the provision.
- We ensure that all staff receive updates on safeguarding via emails, newsletters, online training and/or discussion at staff meetings at least once a year.

#### **Planning**

The layout of the rooms allows for constant supervision. No child is left alone with staff or volunteers in a one-to-one situation without being within sight and/or hearing of other staff or volunteers.

#### Curriculum

We introduce key elements of keeping children safe into our programme to promote the personal, social and emotional development of all children, so that they may grow to be strong, resilient and listened to and so that they develop an understanding of why and how to keep safe.

We create within the setting a culture of value and respect for individuals, having positive regard for children's heritage arising from their colour, ethnicity, languages spoken at home, cultural and social background.

We ensure that this is carried out in a way that is developmentally appropriate for the children.

#### Confidentiality

All suspicions and investigations are kept confidential and shared only with those who need to know. Any information is shared under the guidance of the local safeguarding partners and in line with the GDPR, Data Protection Act 2018, and Working Together 2018.

#### Support to families

- We believe in building trusting and supportive relationships with families, staff, and volunteers.
- We make clear to parents our role and responsibilities in relation to child protection, such as for the reporting of concerns, information sharing, monitoring of the child, and liaising at all times with the local children's social care team.
- We will continue to welcome the child and the family whilst investigations are being made in relation to any alleged abuse.
- We follow the Child Protection Plan as set by the child's social worker in relation to the setting's designated role and tasks in supporting that child and their family, subsequent to any investigation.
- We will engage with any child in need plan or early help plan as agreed.
- Confidential records kept on a child are shared with the child's parents or those who
  have parental responsibility for the child in accordance with the Confidentiality and
  Client Access to Records procedure, and only if appropriate under the guidance of
  the local safeguarding partners.

#### Legal framework

Primary legislation

Children Act (1989 s47)

Protection of Children Act (1999)

The Children Act (2004 s11)

Children and Social Work Act 2017

Safeguarding Vulnerable Groups Act (2006)

Childcare Act (2006)

Child Safeguarding Practice Review and Relevant Agency (England) Regulations 2018

Secondary legislation

Sexual Offences Act (2003)

Criminal Justice and Court Services Act (2000)

Equality Act (2010)

General Data Protection Regulations (GDPR) (2018)

Childcare (Disqualification) Regulations (2009)

Children and Families Act (2014)

Care Act (2014)

Serious Crime Act (2015)

Counterterrorism and Security Act (2015)

#### Further guidance

Working Together to Safeguard Children (HMG, 2018)

What to do if you're Worried a Child is Being Abused (HMG, 2015)

Framework for the Assessment of Children in Need and their Families (DoH 2000)

The Common Assessment Framework for Children and Young People: A Guide for Practitioners

(CWDC 2010)

Statutory guidance on making arrangements to safeguard and promote the welfare of children under section 11 of the Children Act 2004 (HMG 2008)

Hidden Harm – Responding to the Needs of Children of Problem Drug Users (ACMD, 2003)

Information Sharing: Advice for Practitioners providing Safeguarding Services (DfE 2018) Disclosure and Barring Service: www.gov.uk/disclosure-barring-service-check

Revised Prevent Duty Guidance for England and Wales (HMG, 2015)

Inspecting Safeguarding in Early Years, Education and Skills Settings, (Ofsted, 2016)

Revised by Clare Chamberlain April 24

Policy adopted by Watcombe CIC 06/05/2025